

Please Sign Me Up...!

YES, I understand the "Electronic Funds Transfer" (EFT) and "Credit Card" payment options are easy and convenient ways to pay my bill each month.

YES, I also understand that if I choose to use either the "Even-Pay" or "Level-Pay" option, and combine it with the "Electronic Funds Transfer" (EFT) or "Credit Card" options, I'll know what my monthly charge will be before it is paid.

YES, I'd like to sign up for the payment option(s) that I've checked (✓) below.

- Even-Pay Option
- Level-Pay Option
- Visa/MasterCard Option
(A form will be mailed to you to complete and return)
- Electronic Fund Transfer (EFT) Option
(A form will be mailed to you to complete and return)
- SmartHub Option: Go to www.laneelectric.com/smarthub

Here is my current information:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Acct. Number: _____

Daytime Phone: _____

Email Address: _____

NOTE: Once you've completed the above information, please remove and return it with your



Payment Options

MAR APR MAY JUN JUL AUG SEP OCT NOV DEC JAN FEB

Quick, convenient & easy...

- Even-Pay Option
- Level-Pay Option
- Credit Card Option
- Automatic Payment Option
- SmartHub Option

LANEELECTRIC
A Touchstone Energy® Cooperative 

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For more information, visit
www.laneelectric.com

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As a matter of convenience...

Lane Electric (LEC) offers a variety of payment options to make paying your electric bill easier each month.

For example, you might elect to avoid higher seasonal or "surprise" bills by choosing our "Even-Pay" or "Level Pay" option.

You might even choose to pay your monthly electric bill by using our Automatic Payment options or take advantage of our SmartHub on-line option. (You can use your VISA or MasterCard to accumulate valuable travel miles or credits toward the purchase of special items.)

Following are short descriptions about each of our payment options for your review.

LECs "Even-Pay" Option...

...helps you avoid budgeting pitfalls with seasonal, weather-related "ups and downs" on your electric bill.

Our "Even-Pay" option allows you to "pay an even amount" on your electric bill for eleven months and then "true-up" or bringing your account balance to zero on the twelfth month.

"Even-Pay" amounts are calculated and based upon the amount of electricity you used during the previous twelve months.

On the twelfth month, you receive a "true-up" bill, balancing your account and bringing any balance to zero.

If there is an amount still owing, it must be paid in full at that time. If a credit has accumulated it can be credited to your electric account or you may request a refund by check if the amount is in excess of \$25.

LECs "Level-Pay" Option...

...is similar to the "even-pay" option in that it also helps you avoid the weather-related "ups and downs" however, our "Level-Pay" option uses a little different approach.



By selecting our "Level Pay" option, you receive an "average" bill, rather than an "even" bill, based on your historical and present kilowatt-hour use.

With the "Level-Pay" option, your monthly payment varies slightly as it reflects and follows your monthly consumption.

Different from our "Even-Pay" option, there is no "true-up" on the twelfth month.

**Participation in the "Even-Pay" and "Level-Pay" programs is subject to the status of your electric account and a credit history review.*

LECs Automatic Payment Options...

...provide a variety of auto-pay options. With our "Electronic Funds Transfer" (EFT) option, you may automatically pay your bills directly from your checking or savings account around the 10th of each month. It's quick and convenient for members who prefer managing and paying their electric bills electronically.

You might opt to use your VISA or MasterCard to pay your bill. Whether you are a frequent traveler or you stay close to home, our "credit card" option, allows you to charge your electric bill to your credit/debit card each month - regardless of where you are or when you plan to return. Similar to the "EFT" option, your card will be charged around the 10th of each month.

As well, you may accumulate travel miles or credits toward the purchase of special items through your credit card company.

LECs SmartHub Option...

...is offered for members who want the convenience of viewing and paying their electric bills on-line.

Our SmartHub option, at www.laneelectric.com/smarthub features: thirteen months of electrical usage, cost graphs, the ability to inquire about payments and/or adjustments and your current balance.

You can also pay your SmartHub with your VISA, MasterCard, Discover, AmericanExpress or checking account - an alternative to writing checks. There are no fees or hidden costs when you use SmartHub. You can print your bill anytime you like and will no longer receive a paper bill from Lane Electric in the mail.

SmartHub uses secure socket technology to insure protection and security for all your on-line transactions.

It's quick and easy to sign up! Visit our website at www.laneelectric.com, and click on the SmartHub link. Click on the "Login" button and then on the "New User" button. Enter your account and meter number where requested (*these appear on your last bill*), and enter your e-mail address and finish by clicking the "Submit" button.

Once you are a SmartHub member, you will receive an e-mail each month when your bill is ready to view.

NOTE: If you are already taking advantage of one or more of our payment options, nothing changes and you do not need to complete a new coupon.

If you are currently using one or more payment options and would like to return to conventional billing and payment methods, please let us know.

If you would like additional information about any of our payment options, call (541) 484-1151.

